

WSQ IMPLEMENT BUSINESS PROCESS REENGINEERING



Understand Implement Business Process Reengineering

Course Overview:

This training equips participants with essential skills for initiating and implementing reengineering projects through presentations and role-play.

Participants will experience and learn to:

- Map and evaluate processes with Value Stream Mapping tool
- Initiate reengineering projects from stakeholders
- Select processes for reengineering
- Create process charts
- Identify value-added activities & non-value added activities
- Evaluate process outcomes (cost, duration, quality)
- Develop and simulate project plans
- Structure organization to support new processes
- Implement change management
- Conduct post-reengineering reviews
- Drive continuous improvement initiatives

Key Topics:

- Introduction to process management
- Define and classify process
- Draw the process chart
- Assess the process
- Reengineer the process
- Develop a reengineering project
- Conduct post reengineering review
- Simulate the new processes for optimum results
- Restructure the organization and jobs to support the new processes
- Initiate change management and critical thinking skills programs to support the new processes
- Tools and techniques for continuous improvement programs

Who should attend:

Business analyst, Supply Chain analyst, Business consultant, Workflow analyst, Operations executive, System analyst, Production analyst, Change manager, Operations manager, Project manager

Course Reference Number: TGS-2015500717

Skill Code: STP-SNA-4004-1.1-1

TSC Title: Business Process Re-engineering-4

Course Validity: 01/01/2019 to 09/02/2026

COURSE FEES

\$1000.00 nett

Singaporeans above 40 years old: **\$300.00**
(after SDF subsidy)

Singaporeans below 40 years old: **\$500.00**
(after SDF subsidy)

Permanent Residents: **\$500.00**

Foreigners: No subsidy

Please check with us on the exact amount of SDF subsidies available for you

**Subsidies available for company-sponsored participants, please see course webpage for more details. LH is not GST registered*

DURATION

32 hours (4 days) inclusive of assessment hours

Weekday class - 9AM to 6PM

Training Mode: Face to Face

LOCATION

Learners Hub Training Centre

76 Playfair Road,
LHK2 Building, Lobby 1, #04-01
Singapore 367996
(Beside Tai Seng MRT)

REGISTRATION



Scan QR code
for online
registration &
latest course
dates

Or visit this link:

<https://learnershub.com/courses/six-sigma-program/ibpr>

For assistance please contact:

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