

WSQ MANAGE PROCESS IMPROVEMENT



Managing Process Improvement for Efficiency

Course Outline:

Provides learners the essential knowledge and skills in bringing the sources and processes together to achieve the organisational set goals using a variety of process improvement methodologies. It involves adopting a systematic approach in improving a process through mapping, analysing and redesigning the process.

Provides learners the opportunity to apply, demonstrate and practise the knowledge and skills learnt on managing process improvement at the workplace through classroom and practical sessions.

Course Overview:

- Concept of process management
- Organisational goals vis-a-vis customer expectations and requirements
- Process continuous improvement methodologies used by organisations
- Defining process relationship
- Process mapping techniques
- Process mapping conventions or symbols
- Types of data and how data should be recorded
- Process control for variable and attribute data
- Process capability
- Change solicitation process
- Change resolution process
- Standardisation of process

Who should attend:

The occupations that this unit would be relevant to include but not limited to:

New and experienced professionals, managers and executives (PMEs) within the manufacturing and service-related industries.

Course Reference Number: TGS-2015500715

Skill Code: PRE-PIN-4006-1.1

TSC Title: Continuous Process Improvement-4

Course Validity: 01/01/2019 to 09/02/2026

COURSE FEES

\$675.00 nett

Singaporeans above 40 years old: **\$202.50**
(after SDF subsidy)

Singaporeans below 40 years old: **\$337.50**
(after SDF subsidy)

Permanent Residents: **\$337.50**

Foreigners: No subsidy

Please check with us on the exact amount of SDF subsidies available for you

Subsidies available for company-sponsored participants, please see course webpage for more details. LH is not GST Registered.

DURATION

24 hours (3 days) inclusive of assessment hours
Weekday class - 9AM to 6PM
Training Mode: Face to Face

LOCATION

Learners Hub Training Centre
76 Playfair Road,
LHK2 Building, Lobby 1, #04-01
Singapore 367996
(Beside Tai Seng MRT)

REGISTRATION



Scan QR code for
online
registration &
latest course
dates

Or visit this link:

<https://learnershub.com/courses/si-x-sigma-program/manage-process-improvement>

For assistance please contact:

Email: training@learnershub.com

Phone: +65 68421006